



e-Doc

Reset Windows Applicataion and re-download (Clear Temp)



For fix problem when "Windows Application" improperly work.

- [illegible]

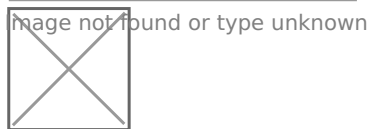
Go to folder that address in below box.



Or type or copy below text to address box of Windows Explorer or This PC, then press

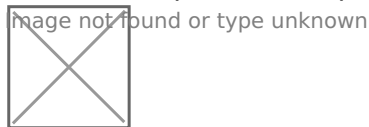
Enter button on keyboard.

C:\VNAPPS\EDOC



- ## 2. Windows Explorer ☐

Windows Explorer will open the folder.



3.

Delete all files and folders.

- [illegible]

Open Windows Application.



Clear Microsoft ClickOnce Cache



For fix problem that not response when click on open "Windows Application", or has error before download the application.

1. Windows Explorer This PC,

Type or copy below text to address box of Windows Explorer or This PC, then press Enter button on keyboard.

```
%temp%\..\Apps\2.0
```



- ## 2. Windows Explorer

Windows Explorer will open the folder.



- [illegible]

Delete all files and folders.

- [illegible]

Open Windows Application.

Revision #2

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