



e-Doc

Reset Windows Applicataion and re-download (Clear Temp)



For fix problem when "Windows Application" improperly work.

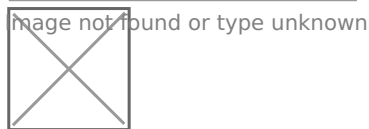
- [illegible]

Go to folder that address in below box.



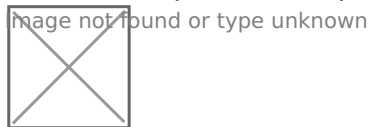
Or type or copy below text to address box of Windows Explorer or This PC, then press Enter button on keyboard.

C:\VNAPPS\EDOC



- ## 2. Windows Explorer ☐

Windows Explorer will open the folder.



3.

Delete all files and folders.

- [illegible]

Open Windows Application.



Clear Microsoft ClickOnce Cache



For fix problem that not response when click on open "Windows Application", or has error before download the application.

1. ☐ Windows Explorer ☐ This PC, ☐

Type or copy below text to address box of Windows Explorer or This PC, then press Enter button on keyboard.

```
%temp%\..\Apps\2.0
```



- ## 2. Windows Explorer

Windows Explorer will open the folder.



- [illegible]

Delete all files and folders.

- [illegible]

Open Windows Application.

Revision #2

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